TRAVIS CREDIT UNION

WEBSITE PRIVACY POLICY – DO NOT TRACK

Travis Credit Union is committed to maintaining the privacy of everyone who visits and submits information through this website. The following is a summary of the information we collect and what we do with it.

Information Collected Within Our Website
Very generally speaking, through your visits to this site we gather only the information you choose to share, we use that information only in order to provide programs or services that you specifically ask for or to make you aware of programs or services that Travis Credit Union offers, and we do not share your information with others.

For site security purposes and to ensure that this service remains available to all users, Travis Credit Union employs software programs to monitor website traffic to identify unauthorized attempts to upload or modify information, or otherwise cause damage. Travis Credit Union also uses software programs to collect statistical information about the use of our website and applications contained therein. Programs are used to create summary statistics, which are used for such purposes as assessing what information is of most and least interest, determining technical design specifications, and identifying system performance or problem areas. No personal information, such as your name or address is collected or used for this analysis. Any data automatically stored is kept as the confidential records of the credit union and is not sold or distributed in part or whole to any third party. Regarding "Do Not Track" signals, TCU does not use tracking information or pass this type of information to third parties. Travis Credit Union's web server automatically recognizes only your IP address when you visit our site. It does not recognize your email address or other personal information.

Online Banking and Online Applications
When you use Travis Credit Union Online Banking or apply online for accounts, you provide personal information that is necessary for us to securely process your request. To ensure that your information remains confidential, all sessions are established with Secure Socket Layer (SSL). SSL encrypts and decodes all data transmitted only between your browser and Travis Credit Union. For more information on security please see the **Email & Web Security** page on our website.

For additional security Travis Credit Union has implemented multi-factor authentication (MFA) for all Online Banking members. When you log into your Online Banking account, MFA places a secure cookie on your computer. The secure cookie, in conjunction with your name and password, provide multiple methods of authenticating your identity. Cookies cannot be used to learn confidential or personal information about you that you have not already provided or obtain information from your device.

We do not disclose information that you submit through this site and that is personally identifiable with you to any other person or entity except as legally compelled to do so, such as through a subpoena.

From our website, we do not knowingly collect or use personal information from children under 13 years of age.

Contact Information
We reserve the right to change this policy in the future by posting notice at this site. If you have any questions at all about, or related in any way to, our website privacy policy, please call the Travis Credit Union Member Service Center at **(707) 449-4000** or **(800) 877-8328**, or e-mail us anytime using Secure Messaging within Online Banking. Your privacy is very important to us. Please click here to view our Privacy Policy (PDF).